

## What level are you?

Are you able to...

LISTENING and SPEAKING	READING	WRITING
L1 – Pre Entry		
<ul> <li>Pronounce place names and personal names correctly.</li> <li>Greet customers at reception or on the phone.</li> <li>Open and close a conversation.</li> </ul>	Understand short text about a familiar topic when it is communicated in plain language, e.g. basic signs, simple instructions, includes agendas.	Write personal names, place names, job titles and names of council departments.
L2 - Entry		
<ul> <li>Understand the core conversation.</li> <li>Receive and understand simple messages on normal patterns, e.g. time and place of a meeting, request to talk with someone.</li> <li>Convey basic information and simple instructions.</li> <li>Open and close conversations and meetings bilingually.</li> </ul>	Understand most short reports and instructions within the expertise of work, if there is sufficient time allowed.	Produce a simple short message on paper or email for a colleague within the Council or a familiar colleague outside the Council.
L3 - Foundation		
<ul> <li>Understand and participate in most normal dayto-day conversations in the office.</li> <li>Offer advice to the general public on issues relating to the post. Referring to specialised or technical terms in English.</li> <li>Contribute to a meeting or a presentation on general issues relating to the post; referring to specialised or technical terms in English.</li> </ul>	Understand most of the reports, documents and correspondence that would be expected to be discussed in the normal course of work.	Prepare informal messages and reports for internal use.
L4 – Intermediate		
<ul> <li>Contribute effectively in internal and external meetings in the context of the work subject.</li> <li>Understand differences in tone and dialect.</li> <li>Argue for and against a particular case.</li> <li>Chair meetings and answer questions confidently.</li> </ul>	Understand formal correspondence and reports.	<ul> <li>Produce business correspondence, short reports, e-mails and promotional literature with editing assistance.</li> </ul>
L5 – Advanced / Proficiency		
<ul> <li>Contribute fluently and confidently with regard to all aspects of daily work, including negotiating and advising on technical, specialised or sensitive areas.</li> <li>Contribute to meetings and provide presentations fluently and confidently.</li> </ul>	Understand reports, documents and articles linked to the normal course of work, including complex concepts expressed in convoluted language.	<ul> <li>Produce business         correspondence, short         reports, e-mails and         promotional literature to an         acceptable level with the aid         of standard language tools.</li> <li>Draw up detailed notes while         taking a full part in the         meeting.</li> </ul>







