Supporting your conversation



Listening

Wellbeing

- Discussing wellbeing how are you feeling?
- Exploring support options.
- Reviewing health & wellbeing initiatives.



Growing Our Service

- Exploring what we have done really well for our customers/clients/ residents & team.
- Considering ideas for how we can make our service even better.



One Team

- Considering what needs to be in place to make your ideas happen.
- Identifying what we already have access to and/or who could we involve to help us?
- Deciding how we can work together to achieve our ideas.

Recognising Strengths

- Recognising good work, successes and strengths.
- Exploring when you work at your best & the learning that helps you continue to do great work.
- Understanding how your tasks help our customers/ clients/ residents and team.

My Growth

- Recognising what went well.
- Identifying challenges you have overcome and what you have learned.
- Exploring how you would like to develop further.



Taking Responsibility

- Agree your actions (What, `How, When).
- Identify one action you can take to get started.
- Summarise Supervisor/Manager actions.

